



Quality Policy

The objective of **Robert Quinn Ltd.** is to continue to lead the way as one of the most prestigious organisations within the Irish Construction Industry – retain and improve our long-standing reputation, continuously reviewing, measuring and assessing company performance and maintaining customer focus and client satisfaction while understanding the needs and expectations of all Interested parties.

The Directors and Senior Management whose responsibility it is to review, improve and measure the Quality Management System (QMS) on an ongoing basis and is committed to meeting all **applicable requirements** when implementing the Quality Management System (QMS) certified to ISO 9001 accreditation.

To establish objectives and targets that are Specific, Measurable, Attainable, Relevant, and Time-Based (SMART) and reviewed at Management Review Meetings annually.

We foster a quality culture by developing quality awareness throughout the organisation and encouraging a management attitude that anticipates potential Quality issues. We empower all Robert Quinn Ltd personnel with the necessary competences and tools in order to consistently fulfil policies, principles and standards. We continuously improve by challenging ourselves. We involve all employees to strive to achieve zero defects and maintain consumer trust.

It is the company's policy to make sure all employees are aware of the Company Quality Policy by regular quality induction, training and presence on noticeboards. The QA Manager is required to maintain the control and issue of this document and report to the Managing Director on the implementation of its requirements, recommendations and effectiveness.

Signed:

Michael Quinn
Director

Date: